

END OF SERVICE

The teen parent client can end the service at anytime by informing their Social Worker or by contacting the Administrator.

FEEDBACK

We welcome any feedback you may wish to give. We are keen to ensure you receive the best service available—so your feedback is essential to our work. You may request a feedback form from Thrive at any stage. Please let us know how we are doing.



COMPLAINTS

If you are not happy with the service you have received and would like to make a complaint, please let us know and we can provide you the necessary information. We take all complaints seriously.



KOHA

We offer Koha (clothing, baby equipment, nappies, blankets) to teen parents/whanau who could do with some help. For more information please contact our Volunteers Co-ordinator at volunteers@thrive.org.

TEEN PAPAS

A group exclusive to young dads under the age of 19 years. The kaupapa is a safe, interactive, knowledgeable and fun environment for young dads to meet with each other to bond and connect.

CONTACT Us

34 Lincoln Road, Henderson
www.thrive.org.nz
Complete our online referral form
or email referrals@thrive.org.nz
09-5514367

Your information may be cited by external agencies as part of our Audit & Risk Procedure.



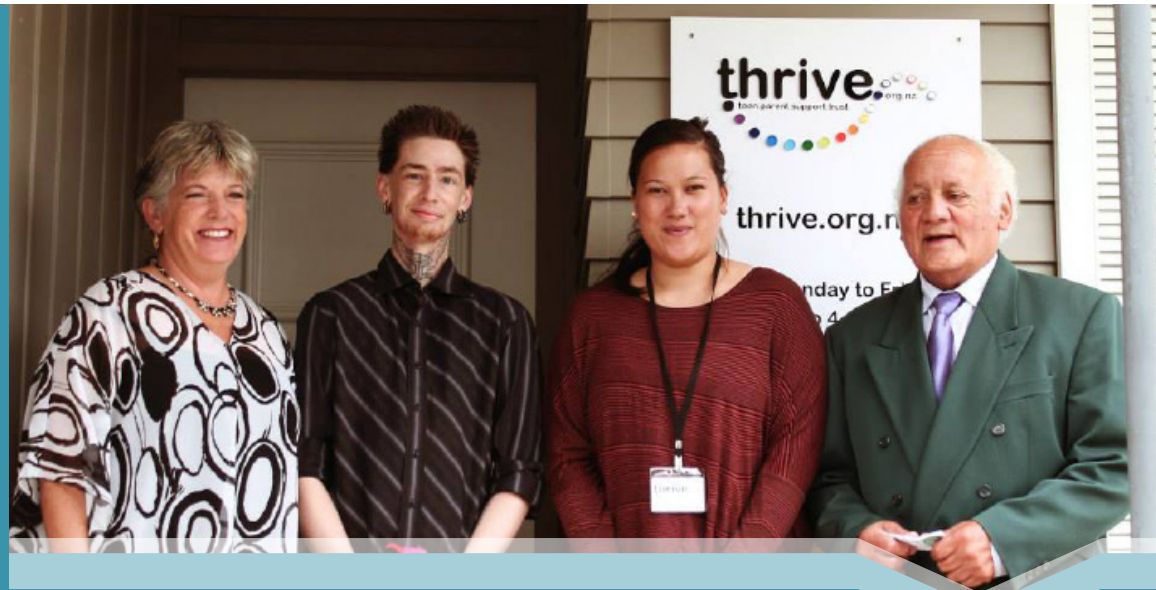
Helping Teen Parents

Thriving
young people,
parents &
families

www.thrive.org.nz

WHAT WE DO

We offer intensive case management for teen parents to be, or new parents who are facing challenges that may include housing, finances, education, whanau family support, relationship breakdown, parenting and more. Our skilled Social Workers are there to build a strong relationship with you so that you and your baby can access and receive information, support and assistance.



HOW WE WORK

The service is based on forming a trusting relationship where the social worker is able to assess and navigate with the teen parent identified goals to achieve.

Our social workers are trained to work with clients with complex and multiple issues and needs, and with those who may be experiencing severe hardship. Our Social Workers assist teen parents to:

- ✓ Gain financial assistance and support through one of the Youth Payment holders.
- ✓ Refer you to established local counselling services or to lead maternity carers.
- ✓ Access midwives/GPs, physiotherapists, local counselling services.
- ✓ Link teen parents into subsidised driving courses, financial literacy initiatives, CV writing courses, literacy programmes.
- ✓ Access parenting groups & programmes.

Our social workers offer one-on-one intensive help, support and assistance and are continually reviewing their clients changing needs. The service is available and works on a partnership model that is both respectful and empowering.

WHY?

The team is focused on ensuring that you are given the necessary support, tools, and information that will improve the health and well-being of you and your child.

WHO WE WORK WITH?

- ✓ Teenagers, 15 – 19 years of age
- ✓ Teenagers who are either pregnant or are parenting their child
- ✓ Teenagers who reside in either Central Auckland or Waitakere City

DO YOU NEED OUR HELP?

If you or someone you know could do with some help, let us know. We take referrals from midwives, social workers, counsellors, teachers, doctors etc. Anyone can make a referral, including you if you are a teen parent, a family member or friend.

MAKING CONTACT

You can call us at Thrive if you are wanting to access or receive our services. You can leave a message or a contact number and one of our social workers will contact you within 1 day of receiving your message.

If you work in the community and would like to refer a teen parent to our service, we have a referral form that can be accessed at www.thrive.org.nz. We will get back to you within 3 days of receiving a completed referral form. You can contact our specialist Social Workers— Intensive Case Workers between the hours of 8.30am-5pm, Monday-Friday.